

# Technology Report

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## Technology Department Report

August 12<sup>th</sup>, 2025 – September 5<sup>th</sup>, 2025

Submitted by Chuck Baur

### Work Summary:

- Student devices have been successfully distributed to all students as of 9/5/2025
- IT Dept is weathering the storm of back-to-school issues including but not limited to
  - Student and staff password resets for many different applications.
  - Phone issues with misplaced placed and misconfigured phones.
  - New/transferred staff onboarding and reconfiguration.

### Work Order Statistics – as of 12:45PM on 9/5/25

Closed Work Orders: 261

Open Work Orders: 79

### Mass Communication via Thrillshare

#### On the Receiving End (Staff, Parents, Stakeholders)

**Phone calls:** will come from 856-652-2700 (District Main #)

**Text Messages:** will come from 98900 w/ preface GPSD:

Text Stop to Opt out or Text Start to 98900 to opt back in. Recommend adding this # into your contact list as Glassboro Public Schools

**Voice:** will be text to speech preface: call from Glassboro Public Schools.