Technology Report

Technology Department Report
November 4th, 2023 – December 7th, 2023
Submitted by Chuck Baur

Work Summary:

1. Implementation of Duo 2FA has begun. Beginning with administrative staff. We look to implement district wide in the new year.
2. We are still working with the vendor to schedule work for installing additional strobes and external speakers. ETA is Jan 24'
3. Comcast backup internet line has successfully been installed, integrated into our network infrastructure, and tested as of Friday November 17th.
4. Remaining Canon copier/printing units are being scheduled for pickup and shipped back to Canon in Clifton, NJ.
5. Two successful candidates have been put forward to fill the vacancy in the IT Dept. for the Computer Technician position.

Work Order Statistics – as of 3:30 pm on 12/7/23

Closed Work Orders: 290

Open Work Orders: 64

Upcoming Training:

- Cisco Amp Endpoint protection training and best practices review for IT Dept. – Jan 24.
- Absolute Visibility training and best practices review of IT Dept – Completed: Nov 23.