Glassboro Board of Education

Technology Report

Technology Department Report July 14th, 2023 – August 10th, 2023 Submitted by Chuck Baur

Work Summary:

- 1. New student Chromebook devices have been inventoried and configured. Ready for the upcoming school year.
- 2. Dell staff devices have been distributed to staff members. Appointments for new laptop pickup remain throughout the month of August.
- 3. Phase II of network upgrades have been completed. We continue to troubleshoot small issues affecting some clocks/speakers, paging, and cameras.
- 4. Ricoh printer delivery and implementation has been completed across the district.
- 5. Equipment for the beach data center power project has been successfully installed.
- 6. Configuration for Cisco Duo software 2FA has commenced and we look to implement it on key staff members in the beginning of the school year.
- 7. Still waiting for physical panic buttons to arrive at GHS, as of now we are still on track to implement the new panic button solution before the beginning of the new school year.

Work Order Statistics – as of 1:00 pm on 8/10/23

Closed Work Orders: 287

Open Work Orders: 31

Upcoming Training:

- Ricoh Printer/Copier Training Tuesday September 5th for all district employees
- Ricoh administrator training for the IT Department Tuesday August 15th
- Senso Classroom Management software training Tuesday September 5th of all district teaching staff