Technology Report

Technology Department Report
Jan 7th, 2022 – Feb 10th, 2023
Submitted by Chuck Baur and Susan Kornicki

Work Summary:

1. Shortages have cropped up again on certain laptop replacement parts. However, this has not impacted repair times as of yet.
2. Increase in damaged devices at the high school and Bowe school continue to be a problem. I continue emphasized to all building principals that teachers convey treating their device with respect and great care.
3. We also see an influx of student devices not properly charged for class. We continue to emphasize the importance of having devices charged for class.
4. We have received quotes from Dell for the computer refresh of summer 2023 and are currently reviewing and finalizing device counts.
5. Nutanix virtual server farm project has been completed. New hardware has been racked and severs successfully migrated. Active Directory, DHCP and DNS have been cleaned up with a clean bill of health.
6. Phase II of network upgrades are still on hold as we await key network equipment to complete the project.
7. Phone upgrade project has commenced. New servers have been racked and built. Next steps are to upgrade the phone system manager software. This will take place off hours over the next several weeks.

Work Order Statistics – as of 3:30 pm on 2/10/23

Closed Work Orders: 441

Open Work Orders: 143

Professional Development:

- **IT Dept is actively looking for Google Admin training as the district looks towards using Chromebooks K-12 summer 23'.**
- **Trial of Senso (Classroom Management Software) is to commence in March at each school building piloting the software for possible purchase in 23/24 school year replacing Impero.**