

Technology Report

Technology Department Report

Aug 11th, 2022 – Sept 9th, 2022

Submitted by Chuck Baur and Susan Kornicki

Work Summary:

1. Repairs – Parts shortages continue to be an issue however we are slowly getting parts in from Dell for repairs.
2. New staff device distribution and key fob access has been completed.
3. Student laptop distribution has been completed K-12. We continue to distribute devices to students as rosters change and new students transfer into the district.
4. IT Dept is inundated with tickets from both students and teachers as they have all returned to the buildings. We continue to shift and allocate resources where needed most to ensure all staff members and students are up and running.
5. IT Dept will begin preparing once device distribution settles down for testing later this month
6. New Barracuda backup unit has arrived. It is being configured to transfer over district data and become the new primary backup device.
7. Configuration of new the Genetec security cameras will begin later this month
8. We continue to plan and prep for two larger projects which is Phase II of network upgrades and Nutanix virtual server farm replacement.
9. All Cleartouch panels moved from GIS have been mounted and configured for staff use at Bullock and Bowe schools.

Work Order Statistics – as of 5 pm on 9/09/22

Closed Work Orders: 215

Open Work Orders: 199

Professional Development: