

# Technology Report

---

## Technology Department Report

July 11<sup>th</sup>, 2022 – Aug 10<sup>th</sup>, 2022

Submitted by Chuck Baur and Susan Kornicki

### Work Summary:

1. Repairs – Parts shortages continues to be a real issue. Prioritizing student laptop triage and ordering parts has been paying dividends however, we have received many notices from Dell that parts are back ordered and no ETA on shipping. We are at the mercy of global delays and shortages.
2. Dell Model 3390 (Staff & GHS Students Models) batteries continue to be a problem. Batteries are end of life and are failing to hold a charge. Replacement batteries have been purchased in batches but are an expense. We look to utilize spare laptops of different models to get through the last year of the lease expiring summer of 2023.
3. Wireless Upgrade – All district buildings have been upgraded with the new Meraki Wireless AP's and tested successfully.
4. Lunchtime POS Café devices have all been upgraded to version 18 and are being tested for the new school year use.
5. GIS retired switches, laptops, panels, and other hardware has been placed on GovDeals to be sold. Over \$11,500 has been sold thus far.
6. Magnum recycling visited GIS and Bullock schools on July 26<sup>th</sup> to pickup all remaining e-waste for the district.
7. Adam Myers has taken over for Michael Matisi on August 9<sup>th</sup> covering the Bullock and Rodgers schools.
8. Fob reader for GHS trainer and Rodger's lunch door has successfully been installed and tested.
9. Jamf Pro training for managing the districts Apple devices have commenced on Aug 8<sup>th</sup> and will be completed Aug 10<sup>th</sup>

## Inventory:

Users/Bldg	Distributed devices	Assigned but not Ret	Total accounted for	Orig Count	Missing**
Teaching Staff	215	0	215	216	0
Admins	23	0	23	23	0
GHS Students	556	5	550	556	2
Bowe Students	488	4	483	505	14
Sec/Aides/BO					
E	40	2	38	42	0
GIS Students	348	2	348	350	0
Bul/Rod K-3	624	12	603	625	1
Rod Pre-K	90	0	90	90	0
Total	2385	25	2350	2401	17

Thirteen letters have been sent by Glassboro staff for unreturned laptops, 4 of which have responded and one returned. Police report PD:21-027310 has been filed for 1 stolen laptop at Bullock. Police Reports 22-4351 (Maple Shade PD) & 2022-9817 (Glassboro PD) have been filed by 2 students at GHS for stolen laptops.

Police report PD:21-003223 has been filed for 3 missing/stolen devices at Bowe, however criminal charges have not been filed. Criminal charges need to be filed with Glassboro PD as one of the devices is being shown as active and in use by a former student.

## Work Order Statistics – as of 3 pm on 8/09/22

Closed Work Orders: 83

Open Work Orders: 76

## Professional Development:

- Meraki Wireless administration training with CoreBTS – Completed
- Jamf for Apple Mac training – In Progress
- Tentative Cleartouch Training - Mid-August for new users