

Technology Report

Technology Department Report

June 10th , 2022 – July 11th , 2022

Submitted by Chuck Baur and Susan Kornicki

Work Summary:

1. Repairs – Parts shortages continues to be a real issue. We've prioritized the triage of student laptops collected so that parts can be ordered as soon as possible. All replacement parts have been ordered; however we are at the mercy of global delays and shortages.
2. Dell Model 3390 (Staff & GHS Students Models) batteries continue to be a problem. Batteries are end of life and are failing to hold a charge. Replacement batteries have been purchased in batches but are an expense. We look to utilize spare laptops of different models to get through the last year of the lease expiring summer of 2023.
3. Wireless Upgrade – BOE building has been upgraded with the new Meraki Wireless AP's. Wireless upgrades for the remaining 4 buildings are scheduled for this month.
4. Preparation for "right-sizing" transition – Retired switches, laptops, panels, and other hardware has been placed on GovDeals to be sold. Over \$26,000 has been sold thus far.
5. GIS ClearTouch panels have been relocated to their final destinations at Bullock & Bowe.
6. The dismantling of GIS computer network was completed on June 27th. GIS school technology being kept has been moved by the IT Dept. to its proper locations.
7. Remaining GIS technology equipment will be removed beginning July 18th and will be reallocated, sold on GovDeal's, or recycled as needed.
8. Magnum recycling is scheduled to visit GIS and Bullock July 26th to pickup any remaining e-waste for the district.
9. PC Technician Michael Matisi has resigned. Adam Myers has been hired as of July 11th and will be BOE approved on July 20th. Starting date is yet to be determined.
10. Fob reader for GHS trainer door has been approved and being scheduled.

Inventory:

Users/Bldg	Distributed devices	Assigned but not Ret	Total accounted for	Orig Count	Missing**
Teaching Staff	215	0	215	216	0
Admins	23	0	23	23	0
GHS Students	556	5	550	556	2
Bowe Students	488	4	483	505	14
Sec/Aides/BO E	40	2	38	42	0
GIS Students	348	2	348	350	0
Bul/Rod K-3	624	12	603	625	1
Rod Pre-K	90	0	90	90	0
Total	2385	25	2350	2401	17

2 missing laptops have been returned to Bullock school.

Thirteen letters have been sent by Glassboro staff for unreturned laptops, 4 of which have responded and one returned. Police report PD:21-027310 has been filed for 1 stolen laptop at Bullock. Police Reports 22-4351 (Maple Shade PD) & 2022-9817 (Glassboro PD) have been filed by 2 students at GHS for stolen laptops.

Police report PD:21-003223 has been filed for 3 missing/stolen devices at Bowe, however criminal charges have not been filed. Criminal charges need to be filed with Glassboro PD as one of the devices is being shown as active and in use by a former student.

Work Order Statistics – as of 4 pm on 6/8/22

Closed Work Orders: 93

Open Work Orders: 100

Professional Development:

- Meraki Wireless administration training with CoreBTS –Scheduled once project is completed this summer
- Jamf for Apple Mac training scheduled for August
- Tentative ClearTouch training in August for new users