Technology Report

Technology Department Report
April 11, 2022 – May 11, 2022
Submitted by Chuck Baur and Susan Kornicki

Work Summary:

1. Testing preparations – Building technicians have completed test runs for the NJSLA assessments and will be on hand during testing dates to assist with technology in each building. GIS testing has been completed successfully.
2. KITE DLM testing has been ongoing successfully.
3. Repairs – Parts shortage continues to be a real issue; despite supply chain problems, technicians continue to triage broken devices. We continue to encourage staff and students to be as careful as possible with devices
4. Dell Model 3390 (Staff & GHS Students Models) batteries continue to be a problem. Batteries are end of life and are failing to hold a charge. Replacement batteries have been purchased in batches but are an expense. We look to utilize spare laptops of different models to get through the last year of the lease expiring summer of 2023.
5. Wireless Upgrade – Transportation building now has wireless and the first building to be completed for the wireless upgrade. We are in the process of asset tagging and labeling the remainder of the access point. Testing has commenced and cutover to be scheduled in June after NJSLA testing is completed.
6. Preparation for "right-sizing" transition – Retired switches, laptops, panels, and other hardware have been or will be placed on GovDeals. E-waste will be recycled by Sycamore in the coming weeks. Tech from GIS will be pulled down and sold/recycled/reused as appropriate.
7. Collaboration with Pitt Bull – Team has met several times with Pitt Bull consulting to work on the Glassboro technology three-year plan for the district. We continue to work with them on creating SOPs for various systems most importantly the phone system and facilitate inventory distribution for building consolidation.
8. Device Collection – The team has begun planning for the collect of student laptops. A schedule will be forthcoming. GIS student laptops will be migrated over to Bullock for the new 4th and 5th graders.
9. GPSD EdTech Teacher Hub is now live, featuring on-demand tutorials and supplemental materials for teachers on the topics of Schoology, Seesaw, Clear Touch panels, ISTE Standards and the SAMR Model of Technology Integration.

Inventory:

Users/Bldg	Distributed devices	Assigned but not Ret	Total accounted for	Orig Count	Missing**
Teaching Staff	215	0	215	216	0
Admins	23	0	23	23	0
GHS Students	556	5	550	556	2
Bowe Students	488	4	483	505	16
Sec/Aides/BOE	40	2	38	42	4
GIS Students	348	2	348	350	0
Bul/Rod K-3	624	19	603	625	1
Rod Pre-K	90	0	90	90	0
Total	2385	32	2350	2401	23

An assigned GHS laptop has been returned to us.

Eighteen (18) letters have been sent by Glassboro staff for unreturned laptops, 13 of which have been sent by Bullock. Police report PD:21-027310 has been filed for 1 stolen laptop at Bullock. Police Reports 22-4351 (Maple Shade PD) & 2022-9817 (Glassboro PD) have been filed by 2 students at GHS for stolen laptops.

Police report PD:21-003223 has been filed for 3 missing/stolen devices at Bowe, however criminal charges have not been filed. Criminal charges need to be filed with Glassboro PD as one of the devices is being shown as active and in use by a former student.

Work Order Statistics – as of 3 pm on 5/9/22

Closed Work Orders: 183

Open Work Orders: 114

Professional Development:

- Ongoing consultations with Pitt Bull Secure Technology
- Meraki Wireless administration training with CoreBTS – To be Scheduled once project is completed
- Cisco AMP endpoint security training took place on Friday April 29th for entire IT Dept.
- Jamf for Apple Mac training to be scheduled this summer