Glassboro Board of Education

Technology Report

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Technology Department Report
February 4, 2022 – March 10, 2022
Submitted by Chuck Baur and Susan Kornicki

Work Summary:

1. Testing preparations – Building technicians have scheduled test runs for the NJGPA and NJSLA assessments and will be on hand during testing dates to assist with technology in each building.
2. WIDA testing is in process and is being supported by our technicians as well and have gone very smoothly thus far in Bullock and Bowe schools.
3. Accuplacer testing has begun at GHS and has gone very smoothly.
4. Raptor Implementation – GHS location determined to be outside security counter. Need to add electricity to location and hole in counter for cable management. Bowe Raptor on hold pending upcoming construction.
5. Repairs – Parts shortage continues to be a real issue; despite supply chain problems, technicians continue to triage broken devices. We continue to encourage staff and students to be as careful as possible with devices
6. Data Center Core Switches – 2x redundant Cisco 9500x switches have been mounted, powered on, and configured to take over replacing Nexus 9k model switches. Cutover to be scheduled
7. Wireless Upgrade – Work on configuration of over 300 new access points has begun. All access point switches have been configured and staging has begun. GHS switches have been racked and powered up.
8. Camera Installation – GHS and Bullock strobes have been completed and scheduled to be tied into the network on 3/10. New Bowe school gym door has been installed successfully.

9. Collaboration with Pitt Bull – Team is scheduled to meet with Pitt Bull consulting to create a three-year plan for the district. We continue to work with them on creating SOPs for various systems most importantly the phone system and facilitate inventory distribution for building consolidation.
10. Retired laptops and large screen panel in auction on GovDeals have sold.
    a. Retired Panasonic 65-inch TV/PC - $200
    b. Lot of 267 retired Dell 3150 laptops - $11,400
11. Several networking items from Intermediate School and the BOE data center will be retired and listed on GovDeals in the near future.
12. March IT Department Newsletter – [Click Here](#)

Inventory: (no change since last month)

Users/Bldg	Distributed devices	Assigned but not Ret	Total accounted for	Orig Count	Missing**
Teaching Staff	215	1	215	216	0
Admins	23	0	23	23	0
GHS Students	556	6	550	556	0
Bowe Students	488	5	483	505	17
Sec/Aides/BOE	40	2	38	42	4
GIS Students	348	2	348	350	0
Bul/Rod K-3	624	22	603	625	1
Rod Pre-K	90	0	90	90	0
Total	2385	38	2350	2401	22

Work Order Statistics – as of 9:00 am on 3/10/22

Closed Work Orders: 323 (2/11/22 - 3/10/22)

Open Work Orders: 144

Professional Development:

- Gov Deals training - Completed
- Absolute Device Training – In House
- Ongoing consultations with Pitt Bull Secure Technology
- Meraki Wireless administration training with CoreBTS – To be Scheduled

TECH TREATS

March 2022

Wi-Fi Hotspot Take-Home Program

The Glassboro Public School District is offering a limited number of free wireless hotspot devices to students who do not have reliable Internet access at home. Visit the Technology Department website or scan the QR code to the right for more information.

SCAN ME

So you wanna be an Intern?

Are you a Junior interested in Senior Experience? Why not join our IT Department as an Intern? You will receive hands-on experience in device repair, inventory, and customer service while working closely with our building technician. For more information, speak to Jonathan Orr and Andrew Petrany, our current 2021-22 Senior Interns, or email skornicki@gpsd.us.

Announcements

Is your tech giving you a headache? Please submit a ticket through our Helpdesk before calling us directly! Email **helpdesk@gpsd.us** with:

- ❖ Your name
- ❖ Your school and grade level
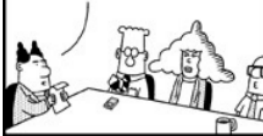- ❖ A description of the problem

and your building tech will get back to you promptly.

Remember to check your email for messages from helpdesk@gpsd.us, as we may send a reply message through the ticketing system itself.

Troubleshooting Tips

Don't just shut the lid all the time - make sure to turn your computer off once in a while! If a device stays on for too long it will slow down or act buggy as it chews through its memory. If your laptop is oddly slow or glitchy, try restarting it.

STARTING TODAY, ALL PASSWORDS MUST CONTAIN LETTERS, NUMBERS, DOODLES, SIGN LANGUAGE AND SQUIRREL NOISES.

New Director of Technology

Congratulations to Charles "Chuck" Baur, our new Director of Technology! Chuck has been in the IT industry for over 20yrs, 10 of which were spent right here at Glassboro Public Schools. He has an associate degree from Peirce College of Philadelphia and holds the Cisco Certified Network Associates (CCNA), Microsoft Certified Systems Engineer (MCSE), and Security + certifications. Besides IT, Chuck enjoys fishing, working on DIY projects around the house, tending to his small flock of chickens, and being a dad and husband to his wife and three children.

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Glassboro Technology Department
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Technology Website
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856-652-2700 x6611
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helpdesk@gpsd.us
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Spotlight Submissions!

Do you have a student, classmate, or class working on an exciting technology project in school? Let us know! Email us at **apalen@gpsd.us** and their work may be featured in the next student spotlight!