

# Technology Report

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## Technology Department Report

**November 16, 2021 – December 3, 2021**

**Submitted by Susan Kornicki**

### **Work Summary:**

1. Preparation for Fall NJSLA testing – technicians checked student laptops for TestNav link, completed a trial run ahead of testing window in coordination with GHS staff.
2. Instructional Aides Training laptops – technicians at Bowe, Bullock, and Rodgers prepared 35 laptops for use by instructional aides for training week of 12/6 as requested by C. Torbik.
3. Hotspot Take-Home Program for Families – Verizon Wireless Hotspots were inventoried, tagged, and prepared for deployment upon request; a consent form was created and distributed to bldg. Admin and posted on district website. Two devices have been deployed to families so far.
4. Printer Issues – Ongoing printer issues have been investigated by technicians via Canon support hub; all known issues appear to be resolved.
5. Simulcasting – technicians continue working to provide the best quality livestreaming experience for Board of Ed Meetings and Holiday Concerts
6. Raptor Implementation – technicians are preparing to install Raptor kiosks in GHS and GIS for visitor badging and security
7. Covid Dashboard – added to main district page, updated by nursing staff, each week archived, and new chart created
8. Repairs – Parts shortage continues to be an issue; despite supply chain problems, technicians continue to triage broken devices.
9. Wireless Upgrade – Part of the district's wireless upgrade plan “Phase 1” to be scheduled. Work to commence is the configuration of over 300 new access points as we wait for equipment to be delivered.

**Inventory:**

Users/Bldg	Laptop	Chromebook	Subtotal	Not Ret	Total	Count	Missing
Teaching Staff	215						
Admins	23				25	25	0
GHS Students	550			1	551	550	1
Bowe Students	500				500	478	22
Sec/Aides	75			30	75	45	30
GIS Students	350		1713	5	350	343	2
Bul/Rod K-3		625		22	625	602	23
Rod Pre-K		90	715	0			
	1713	715	2428	57			

**Work Order Statistics – as of 3:00 pm on 12/2/2021**

Closed Work Orders: 596 (10/14 - 12/2)

Open Work Orders: 181

**Professional Development:**

- Raptor implementation training
- Ongoing consultations with Pitt Bull Secure Technology
- Upcoming TECHSPO 2022 Atlantic City