Glassboro Board of Education

Technology Report

Technology Department Report
August 11, 2021 -0 September 13, 2021
submitted by George Weeks

Work Summary:
- Staff completed imaging and began distribution 1st week of school based on building schedules.
- Completed cutover of all communications to new vendor. Service disconnect with old vendors being processed.
- Waiting on delivery of Raptor Systems (endof September), network upgrade equipment (early December)
- Continue working with admin, parents and police to track units not returned. We have had several devices returned by parents the first week of school and teachers returning devices they stored in their classrooms at the end of the school year.

The district has purchased 2,478 laptop/ChromeBook. We have 65 that have not been returned. There are about 81 devices, 12 Staff, 29 GHS Students and 37 Bowe Student laptops that are listed as missing. Now that school is back in session we are doing a physical recounting of staff units and asking staff to return any devices they stashed as spares. We believer that some of these devices are not missing but have been retuned to buildings during the summer.

YoP	Building	Laptop	CBS	Sub Total	No Ret	Total	Count	Missing
2018	Teaching Staff	215				213	201	12
2018	Admins	23				25	25	0
2018	GHS Students	600		838		600	571	29
2018	Bowe Students	500		500		500	463	37
2020	Sec/Aides	75			30	45	43	2
2020	GIS Students	350		425	5	345	345	0
2020	Bul/Rod K-3		625		30	595	592	3
2020	Rod Pre-K		90	715	0	90	90	0
		1,763	715	2,478	65	2,413	2,330	83

Work Order Statistics – as of 12:00pm on 09/13/2021
- TOTAL Work Orders: 8,309 (+337 new tickets added)
- CLOSED Work Orders: 8,129 (+260 closed tickets)
- OPEN Work Orders: 180 (+77 more tickets outstanding