

Technology Report

Technology Department Report

June 4, 2021 – July 20, 2021

submitted by George Weeks

Work Summary:

- Staff collected student laptops and is re-imaging and making repairs to units.
- Staff is finalizing inventory and tracking units not returned. Police reports are in the process of being filed.
- Continue working with new Internet vendor for cutover of new service, reschedule for on Jul 26, 2021.
- Finalized ESSR grant to upgrade wireless infrastructure Summer/Fall 2021. Requesting BOE approval of grant at July meeting. Once BOE is granted approved we can place order. Current delivery dates are 90+ days.
- Continue discussions with vendors for maintenance renewals and upgrade pathways.
- Continue reviewing logistics of potential closure of district building and impacts on upgrades.
- Continue planning of security projects for summer 2021, raptor system, classroom panic button on phones
- Working with administration team and SROs on collecting laptops from students who have left the district.
- BOE regulation submitted for approval of process for reporting and rec over of missing/lost or stolen devices.
- Working with Building Principals, Mrs. Kornicki and Dr. Preston on new filter maps for website security
- Began work on getting laptops for board use at meetings.

Work Order Statistics – as of 1:30pm on 06/04/2021

- TOTAL Work Orders: 7,949 (+74 new tickets added since Jun)
- CLOSED Work Orders: 7,838 (+115 closed tickets since Jun)
- OPEN Work Orders: 111 (-38 outstanding tickets less than Jun)