

Technology Report

Technology Department Report

May 17, 2021 – June 4, 2021

submitted by George Weeks

Work Summary:

- Staff continues working on ticket repairs. Global chip shortages continue to cause lengthy backorder for delivery of parts.
- Working with new Internet vendor for cutover of new service on Jul 6, 2021.
- Working with Business Office and vendor on ESSR grant to upgrade wireless infrastructure Summer/Fall 2021. Grant was submitted last week. Waiting for state and county approval. Once grant is approved we can place order. Current delivery dates are 90+ days.
- Continue discussions with vendors for maintenance renewals and upgrade pathways.
- Continue reviewing logistics of potential closure of district building and impacts on upgrades.
- Beginning planning of security projects for summer 2021, raptor system, classroom panic button on phones
- Beginning laptop collection for GHS seniors on 6/3. Schedules and inventory tracking logistics for other buildings in place and will begin.
- Working with administration team and SROs on collecting laptops from students who have left the district.
- Worked with Building admins to create process for reporting and rec over of missing/lost or stolen devices.
- Working with Building Principals, Mrs. Kornicki and Dr. Preston on new filter maps for website security
- Began images updates for student computers.
- Coordinating ESY computer requirements with CST
- Began implementation of Zoom webinars. First meeting will be Key Communicators on Jun 8.
- Began work on getting laptops for board use at meetings.

Work Order Statistics – as of 1:30pm on 06/04/2021

- TOTAL Work Orders: 7,875 (+148 new tickets added since May)
- CLOSED Work Orders: 7,723 (+163 closed tickets since May)
- OPEN Work Orders: 149 (-18 outstanding tickets less than May)