## Glassboro Board of Education

# Technology Report

## Technology Department Report
## April 14, 2021 – May17, 2021
submitted by George Weeks

**Work Summary:**
- Staff continues working on ticket repairs.  Global screen and chip shortages continue to cause lengthy backorder for delivery of parts.
- Working with new Internet vendor for cutover of new service on Jul 6, 2021.
- Working with Business Office and vendor on ESSR grant to upgrade wireless infrastructure Summer/Fall 2021.  Once grant is approved we can place order. Current delivery dates are 90+ days.
- Continue discussions with vendors for maintenance renewals and upgrade pathways.
- Continue reviewing logistics of potential closure of district building and impacts on upgrades.
- Beginning planning of security projects for summer 2021, raptor system, classroom panic button on phones
- Reviewing logistics of student laptop collection at end of school
- Working with administration team and SROs on collecting laptops from students who have left the district
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**Work Order Statistics – as of 12:30pm on 04/14/2021**
- TOTAL Work Orders:        7,7,27 (+356 new tickets added since Apr
- CLOSED Work Orders:       7,560 (+333 closed tickets since Apr)
- OPEN Work Orders:          167 (+23 outstanding tickets more than Apr)