

Technology Report

Technology Department Report January 6, 2021 – February 16, 2021 submitted by George Weeks

Work Summary:

- We are completed prep of the additional 90 Chromebooks for Pre-K and new units distributed.
- Continue to focus on ticket backlog and repairs as backorder of parts begins to arrive.
- Completed meetings for Internet services for contract renewal in July. eRate process has completed and will have erate approval request at February meeting.
- Setting up for Spring Testing for special ed and ELL.
- Assisting in testing of simulcasting.
- Participated in Strategic Planning Committee
- Assisted GIS with virtual FLL Competition on Feb 13.

Work Order Statistics – as of 10:45am on 02/16/2021

- TOTAL Work Orders: 6,856 (+541 new tickets added since Jan 6)
- CLOSED Work Orders: 6,571 (+502 closed tickets since Jan 6)
- OPEN Work Orders: 285 (+39 outstanding tickets since Jan 6)