## Technology Report

## Technology Department Report August 14, 2020 - September 22, 2020

submitted by George Weeks

## **Work Summary:**

- GHS, GIS and BOWE computers were imaged and distributed to students just prior to start of school or the first week of school.
- Rodgers distributed 63 borrowed Chromebooks the week of Sept 14<sup>th</sup>
- Bullock distributed laptops to student the week of Sept 14<sup>th</sup>
- We continued to make policy tweaks to the email spam filter and archiver after an update was done in last month.
- Final upgrades to the web filter and firewall were completed at 6pm on Friday Sept 18<sup>th</sup>. Unfortunately we discovered an unanticipated side effect on Monday 9/21 that disrupted our guest wireless network, which affected students in the GAPA program using their own devices. Chuck and I have been working with the firewall engineer and a network engineer to fix the issue by 9/23.
- Our remote web filtering program was activated in early September and we are tweaking some configurations to ensure students are able to access educational sites.
- We have been working on an issue with Webex for a couple weeks. GHS
  computers are working with the fix that was provided. GIS has some intermittent
  issue which may be device problems as those devices are slated for replacement.
  Bowe School computers will not function with Webex so we have switch them to
  Schoology Conferencing or Zoom Meetings. Anyone at Bullock or Rodgers with
  Webex issues is using Zoom as well.
- The new GIS laptops final delivery was mad on Monday. The first delivery has been imaged and is being prepared for student distribution. The second deliver has been inventoried and in the process of being imaged. The last delivery will be worked on later this week. We will be asking to extend the extra helpers for another 10 days.
- The new website template was activated. The blue and white was picked by committee for readability and ADA compliance. We are working on changing the blue to maroon.

## **Work Order Statistics**

 We have started going through work orders and will report next month on status.