Glassboro Board of Education

Technology Report

Technology Department Report
November 14, 2019 – December 13, 2019
submitted by George Weeks

Work Summary:

- Jessica Brown resigned her position of PC Support Technician and we have been focusing Enrique and Patrick on split building support until we can hire a replacement.
- This week we were able to post an ad on Indeed.com and now have 21 applicants that we will be reviewing.
- Panic Buttons test to call 881-1500 was done. A couple modifications have to be made to complete this. This has been put on temporary hold while trying to reconfigure the changes. Recommend having vendor complete this when they program buttons on the phones as the alerting system will utilize the same process to contact emergency personnel just use a just a different initiation mechanism (panic button vs. phone code)
- Board will be asked to approve funding for our vendor to to create a single automated panic button on each phone in district and integrate this with SchoolMessenger to allow easier contact of multiple emergency response agencies and district personnel. This will NOT be used to automatically notify parents of a lockdown situation, only emergency personnel.
- Infrastructure upgrades submitted to business office and architect for review and submission for referendum
- Reviewing upgrades for network security appliances with various vendors to upgrade firewalls and filters in July 2020 and part of normal refresh cycle.
- Reviewing expiring equipment leases and configuring laptop updates for Bullock and Rodgers and purchasing Chromebooks for grades K-3. (they have the original 1:1 computers from GHS – this lease expires in June 2020)

Work Order Statistics

- There are 47 total work orders open as of 3pm on 12/13/2019 (-32)
- There have been 3, 059 tickets closed as of 3pm on 12/13/2019 (+230)