

Technology Report

Technology Department Report **September 12 – October 11, 2019** submitted by George Weeks

Work Summary:

- Technicians have been focusing on building support and responding to work order requests after MAP testing completed. GHS, GIS and Bowe have a technician in building every day for most of the day. Bullock and Rodgers have a tech in the building as needed (a person is pulled from another building to respond).
- Panic Button configurations and programming were being tested. As of 10/09/2019 the buttons will make an automated announcement, alert phones of the announcement and dial a pre-recorded message to an external number. We are scheduling a test call to 911 then will change the internal messages to lockdowns.
- Reviewing infrastructure upgrades for submission for referendum
- Reviewing expiring equipment leases and configuring laptop updates for Bullock and Rodgers (they have the original 1:1 computers from GHS – this lease expires in June 2020)
- Investigating lockdown call at GHS
- Working with superintendent to transition administrative restructuring

Work Order Statistics will be furnished again in September

- There are 84 total work orders open as of 3pm on 10/11/2019 (-67)
- There have been 2,627 tickets closed as of 3pm on 9/11/2019...(+291)