

Glassboro Board of Education

Technology Report

Summer – October 2018

- Implemented KACE.
 - KACE 1000 is our new inventory and work order system. This automatically tracks computers and software, allows software updates to be pushed or pulled onto a computer. It also has a built-in work order tracking system which was implemented to replace SchoolDude.
 - KACE 2000 is our new imaging system for deployment of software and computer configurations. This replaced Acronis Imaging.
- Accepted delivery of 1,524 computers from Dell. Unboxed, inventoried, configured and distributed these units to staff and students at GHS and Bowe.
- Re-imaged 300 Dell laptops from SIG Grant for GIS 1:1 and 300 Dells from GHS 1:1 to be redistributed to Bullock.
- Collected 1,135 old HP computers. About 300 of these are being re-imaged for distribution to Rodgers and Bullock classrooms. About 200 are being kept for spare parts. The remainder have been or are in the process of being ewaste recycled.
- George participated in the first Principal Search Panel and sat in on interviews and presentations for the open positions at Intermediate and Rodgers.
- The technicians created an extensive “how-to manual” for staff for new equipment and applications. This has been embedded into the Windows desktop for all staff members for easy retrieval and review.
- System updates were applied to several systems including phones, Informacast (clocks and paging), video surveillance, Lunchtime and Impero.
- Work orders were on hold for most of the summer until new equipment was distributed and the work order system was configured.
- Since KACE was installed in mid-July
 - 589 work orders have been entered
 - 403 work orders have been closed
 - 186 work orders are open as of Oct 9 at 2:00pm.