

# Technology Report

---

## Technology Department Report

June 11, 2020 – July 16, 2020

submitted by George Weeks

### Work Summary:

- All staff laptops were collected at the end of school and were re-imaged with windows updates and new security applications for remote support.
- Re-imaging of staff laptops was completed by 7/8 (9 days earlier than expected) and most have been given back to staff members.
- All student laptops were collected at the end of school. Inventory of units is underway and all units will be reimaged with windows updates and new security applications for remote support.
- We expect to distribute existing laptops to GHS and Bowe students at the end of August prior to school opening.
- The order for the GIS laptop refresh has been made. ETA of units is mid-August at which time tech team will unbox, inventory, image and prepare for distribution to students.
- The order for Chromebook for Bullock and Rodgers has been made. We do not have an ETA at this time as industry-wide shortages of processors and screens is causing manufacturing delays. These units will be delivered to our vendor partner who will do configurations for us and deliver to us once they are completed. We are monitoring the order and getting regular status updates for delivery
- Orders for the upgrades for firewalls and filters has been processed, we are scheduling installation with the vendor/
- Webex meetings continue to be scheduled and conducted for BOE meetings
- Navigation for the new website template has been completed. We will be activating the week of July 20 after Jody returns from vacation.
- 

### Work Order Statistics

- There are 95 total work orders open as of noon on 7/16/2020 (-45)
- There have been 4,105 work orders closed as of noon on 7/16/2020 (+94)